

Office of the Chief Electoral Officer

Old St. Stephen's College Building, Lothian Road, Kashmere Gate, Delhi, 110006

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PRESS NOTE

CEO, Delhi empowers Persons with Disability (PwD) to register grievances through direct toll free helpline number (1950) and also starts taking feedback from the citizens whose grievances have been closed on 1950.

In order to encourage the Persons with Disability (PwD) in the capital, the Office of Chief Electoral Officer, Delhi has made a special arrangement in the toll free Voter Helpline number 1950.

Presently, the Voter Helpline Number 1950 has been available in two languages (English and Hindi) for the grievance registration. This facility informs, educates and communicates about the election related information.



Now, a new feature has been added which empowers the Persons with Disability (PwD) to register their complaints directly.

Chief Electoral Officer, Delhi, Dr Ranbir Singh said that in view of Delhi Legislative Assembly Election 2020, they have taken this unique step to ensure maximum participation of PwD voters and dedicated accessibility of 1950 helpline services to them.

The new option has been created in the Voter Helpline Number 1950 which will exclusively register the complaints/grievances of PwD voters by directly connecting them with the call centre.

The CEO, Delhi would also inquire about the status of the complaints and the satisfaction level of the complainant by obtaining feedback directly from them and reopen the complaint if they are not found satisfied with the action taken.