

OFFICE OF THE CHIEF ELECTORAL OFFICER, DELHI
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PRESS RELEASE

- **Chief Electoral Office Delhi Finalises Extensive Preparations for February 5 Voting**
- **Special Initiatives to Enhance Voter Comfort and Accessibility Across Polling Stations**
- **70 All Women managed Polling Stations set up to Promote Gender Inclusivity**
- **Artificial Intelligence based Queue Management System and Colour-Coded Booths for Seamless Voting**
- **cVIGIL ensures swift action with 5,244 complaints resolved in just 35 minutes on average!**
- **Chief Electoral Officer Appeals to Delhi Electors to Vote Enthusiastically**

NEW DELHI

Dated: January 31st, 2025

The Chief Electoral Office of Delhi has finalized comprehensive arrangements for the upcoming Delhi Legislative Assembly Election on February 5, 2025. Chief Electoral Officer Ms. R. Alice Vaz outlined the detailed measures undertaken to ensure a smooth and efficient voting process. Over 1 lakh polling personnel have been deployed, and voter-friendly facilities have been created at polling stations.

Polling stations will feature fully furnished waiting areas, drinking water, toilets, ramps, and wheelchairs under the Assured Minimum Facility Policy. Paramedical staff with basic medical kits will also be available at all locations.

Electoral Roll Data:-

Total Electors	Male	Female	Third Gender	Gender Ratio	EP Ratio
1,56,14,000	83,76,173	72,36,560	1,267	864	71.86

18-19 yrs. Electors	85+ yrs. Electors	100+ yrs. Electors	PwD Electors	Overseas Electors	Service Electors
2,39,905	1,09,368	783	79,885	695	12,736

Polling Stations:-

Total No. of Main PS	Total No. of PS Locations
13,766	2,696

Manpower Deployment: 97,955 Personnel and 8,715 Volunteers

Force Deployment:

CAPF	Home Guards	Delhi Police Personnel
220 Coy	19,000	35,626

Theme Based Model Polling Stations: A total of 210 polling stations across Delhi will be equipped with upgraded facilities to ensure a seamless and voter-friendly experience. **All Women managed Polling Stations:** 70 polling stations, one in each assembly constituency, will be exclusively managed by women staff. **PwD Polling Stations:** 70 polling stations across Delhi will be fully managed and operated by persons with disabilities, promoting inclusivity and empowerment in the electoral process. **Youth-Centric Polling Stations:** A total of 70 polling stations across Delhi will be specially set up to encourage youth participation and engagement in the electoral process.

The Vote From Home initiative, covers a total of 6,488 Senior Citizens aged 85+ and 1,051 Persons with Disabilities who opted to vote from home. This initiative reflects the Election Commission's unwavering commitment to inclusive democracy. By bringing the voting process to the doorsteps of senior citizens and PwDs, we are ensuring that no voter is left behind," Smt. Vaz stated.

To assist voters to find their designated polling stations, easily in the multiple booth premises. All District Election Officers will setup the Polling Stations following colour code. The Specific colour code assigned to a particular polling station will be parted in the Voter Information Slip which is being distributed to voters. This initiative aims to reduce confusion, minimize delays, and ensure a smoother voting process on Election Day.

One of the key accessibility features under AMF+ is the provision of ramps. In addition, 4,217 wheelchairs will be made available to ensure hassle-free mobility for voters in need. To ensure proper hydration for voters and staff, drinking water will be supplied through multiple sources, including RO systems, school supply connections, and Delhi Jal Board (DJB) tankers.

In case of any medical emergencies, a medical team will be deployed at each polling station to provide immediate assistance. Additionally, a crèche facility will be available to support parents with young children.

The cVIGIL app has received a total of 5,244 complaints to date, with the highest number of complaints reported from North District (1,049) and the lowest from Shahdara (136). The app continues to serve as a crucial tool for citizens to report Model Code of Conduct violations during elections, ensuring swift action by authorities.

Maintaining efficiency, the average response time for all complaints stands at just 35 minutes, significantly outperforming the permissible limit of 100 minutes.

Queue Management System app and webpage (first time in India) allows voters to monitor real-time crowd levels at polling centers on Poll Day. Often, voters leave without casting their ballots due to long queues. However, with this app, they can access live crowd updates, helping them to plan their visit accordingly. The app's primary benefit is that it saves voters time by reducing the need to wait in long lines and thus increasing turn out of Delhities to vote. The app "**Delhi Election – 2025 QMS**" is available in Google Play Store.

To motivate residents to vote, various restaurants in Delhi have agreed to offer exclusive discounts to voters who show their voting ink mark on the next day of poll.

Chief Electoral Officer Ms. R. Alice Vaz urged all Delhi residents to participate enthusiastically in the democratic process and make February 5 a historic day for the state.
