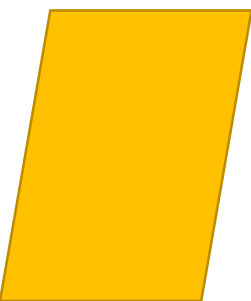


IT Application for Electoral system (ERONET, VHA, VSP, SAKSHAM, BLOAPP)

Agenda points

- Brief Introduction on Form Types and Registration process in IT
- ERONet System
- Citizen portals & Mobile App
- BLONet Application for BLOs
- ERONet mobile Application



Form Types

6

NEW INCLUSION



- For enrolment as new elector

6A

OVERSEAS INCLUSION



- For enrolment as overseas elector

6B

AADHAAR COLLECTION



- Information for Aadhaar number by the existing electors

7

OBJECTION & DELETION



- For Deletion of elector & objection on other electors
- For objection of Inclusion
- Self Deletion

8

SHIFTING & CORRECTION



- For correction in the entries of electors
- For Migration/ Transposition
- PwD marking
- Duplicate EPIC

Form 6



- Application is to be addressed to the ERO of the concerned State/UT
- Applicant who have attained 18 years can fill the application
- Advance Application of 17+ years for inclusion are also accepted but these will be processed as per the qualifying date
- There are Qualifying Dates (1st Jan, 1st April, 1st July & 1st October) where all eligible prospective electors will be included as per the quarter in which their DOB falls
- POI, POA and an Photograph (4.5 cm X 3.5 cm) is required to fill this form

Form 6 Processing



**Digitization
of Offline
forms or
Online
Forms**



**AERO to
Assign Part
& Generate
checklist**



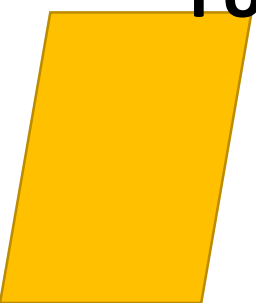
**Digitization
of BLO
Checklist**



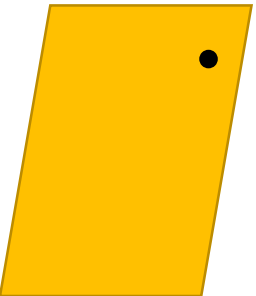
**AERO to Check
Submitted field
verification
report & forward
the application to
ERO**

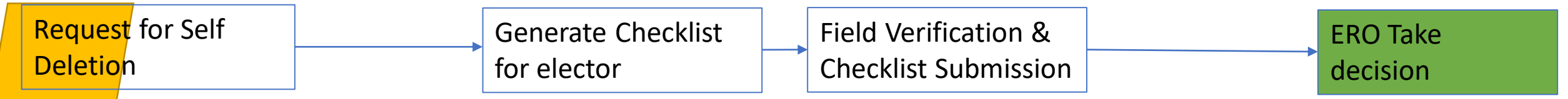
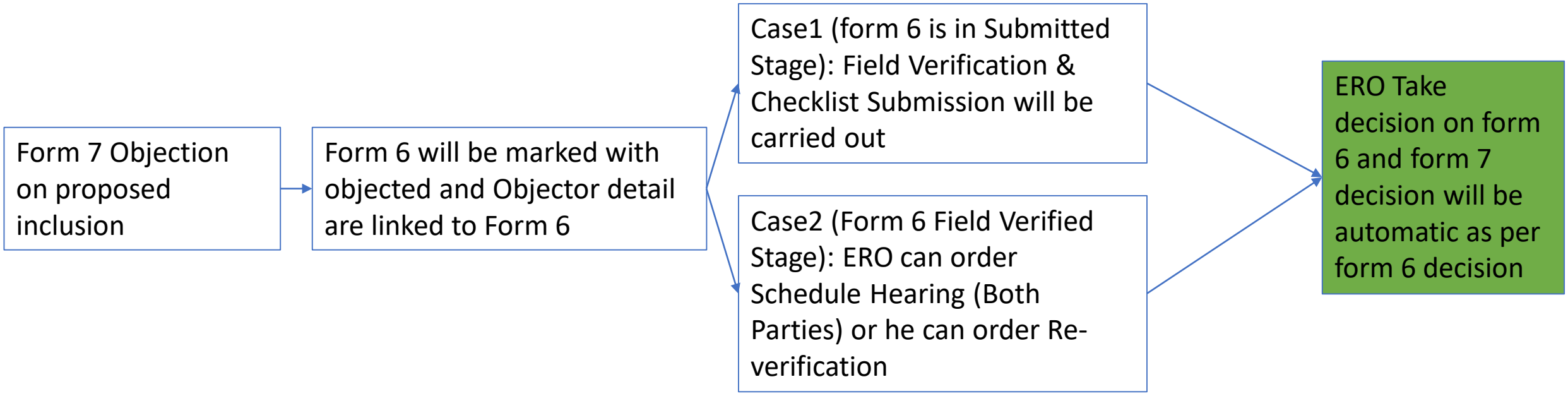
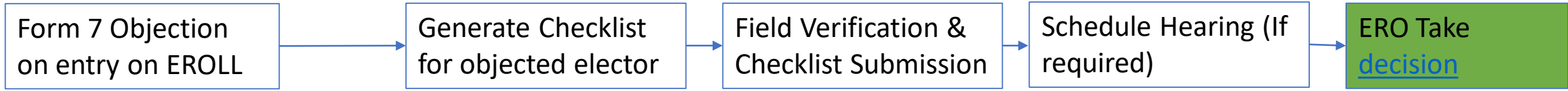


**ERO passes
order**



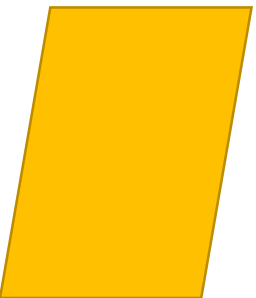
From 7

- Voter Application Form for Objection for Proposed Inclusion/ Deletion of Name in Existing Electoral Roll
 - **Request to delete name of the person already included in the current Eroll**
 - **Objection to proposed inclusion of name**
 - **Self Deletion**
- 

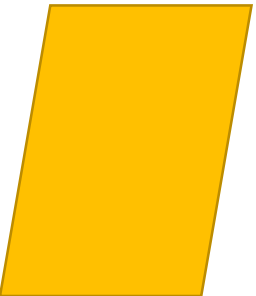
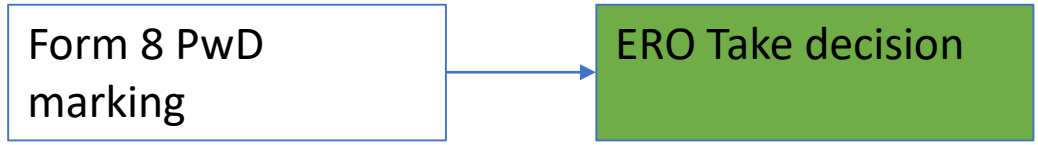
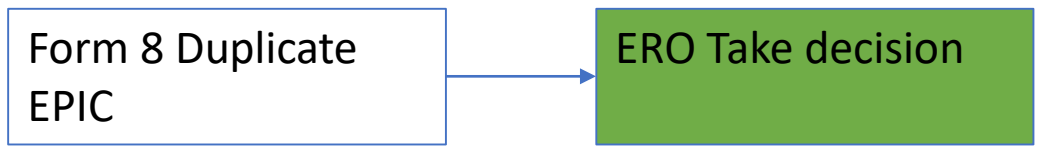
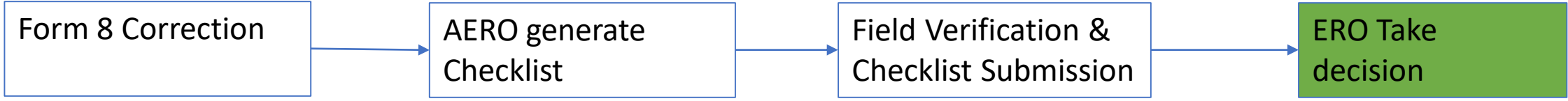
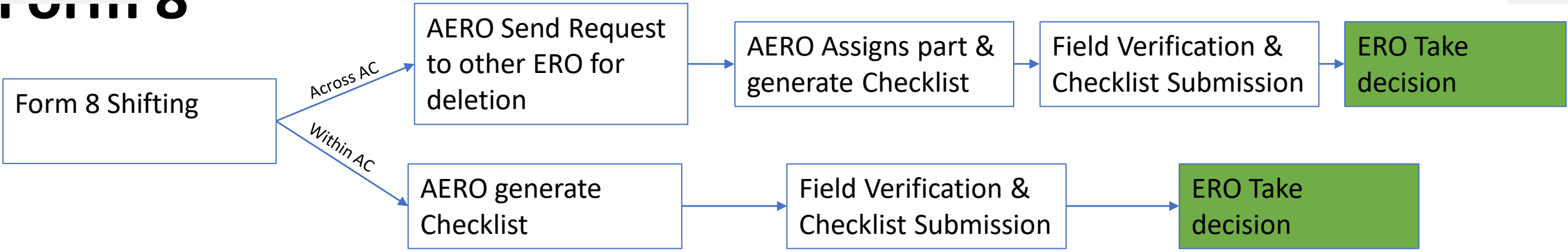


From 8

- Voter Application Form for shifting of Residence/ Correction of Entries in Existing Electoral Roll/ Replacement of EPIC/ Marking of PwD
 - **Shifting of Residence (or)**
 - **Correction of Entries in Existing Electoral Roll (or)**
 - **Issue of Replacement EPIC without correction (or)**
 - **Request for marking as Person with Disability**



Form 8



Form 6B-Submission

I have Aadhaar Number

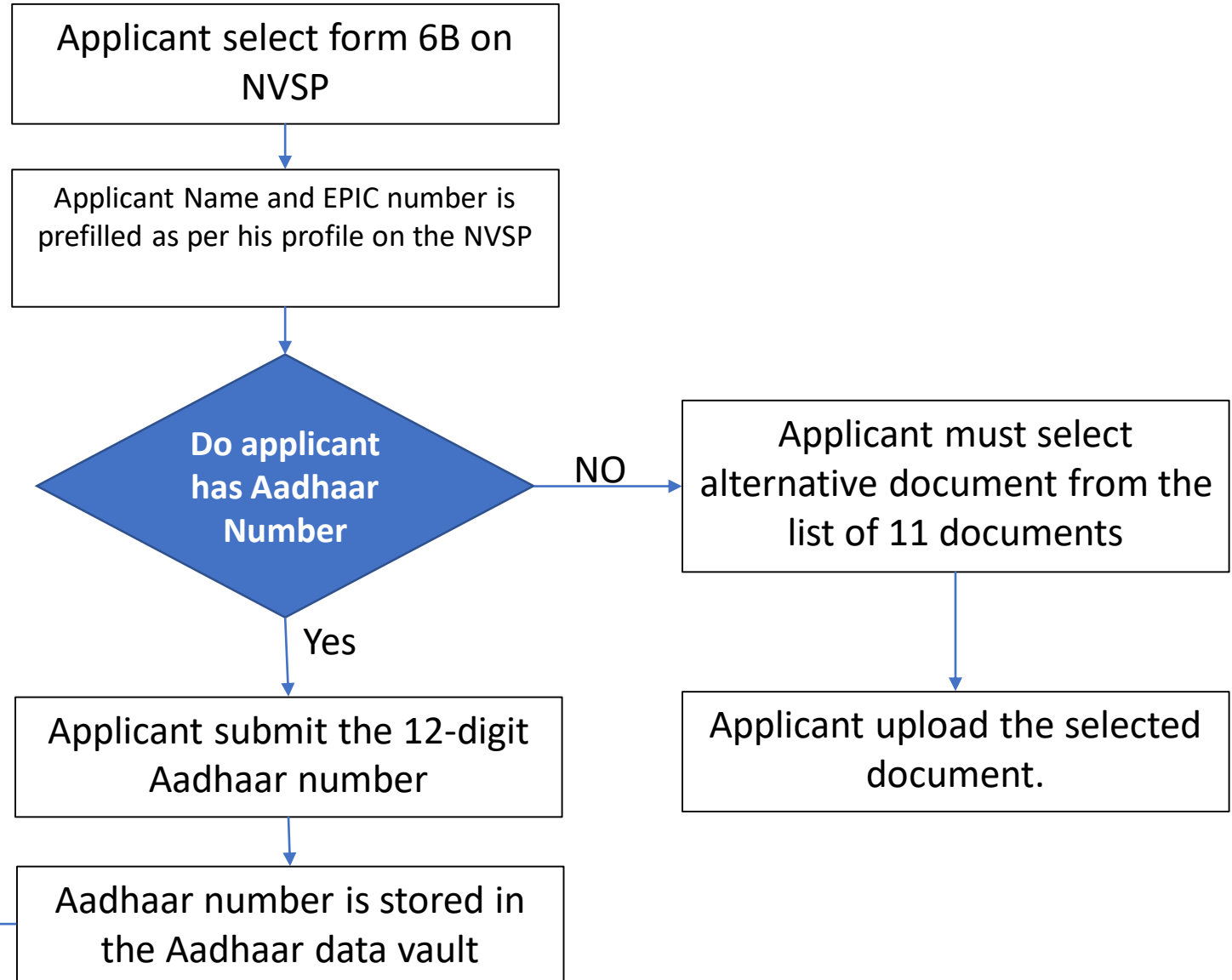
Aadhaar Number to be provided in the form 6B



I don't have Aadhaar Number

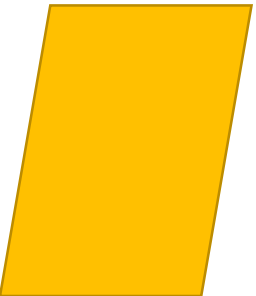
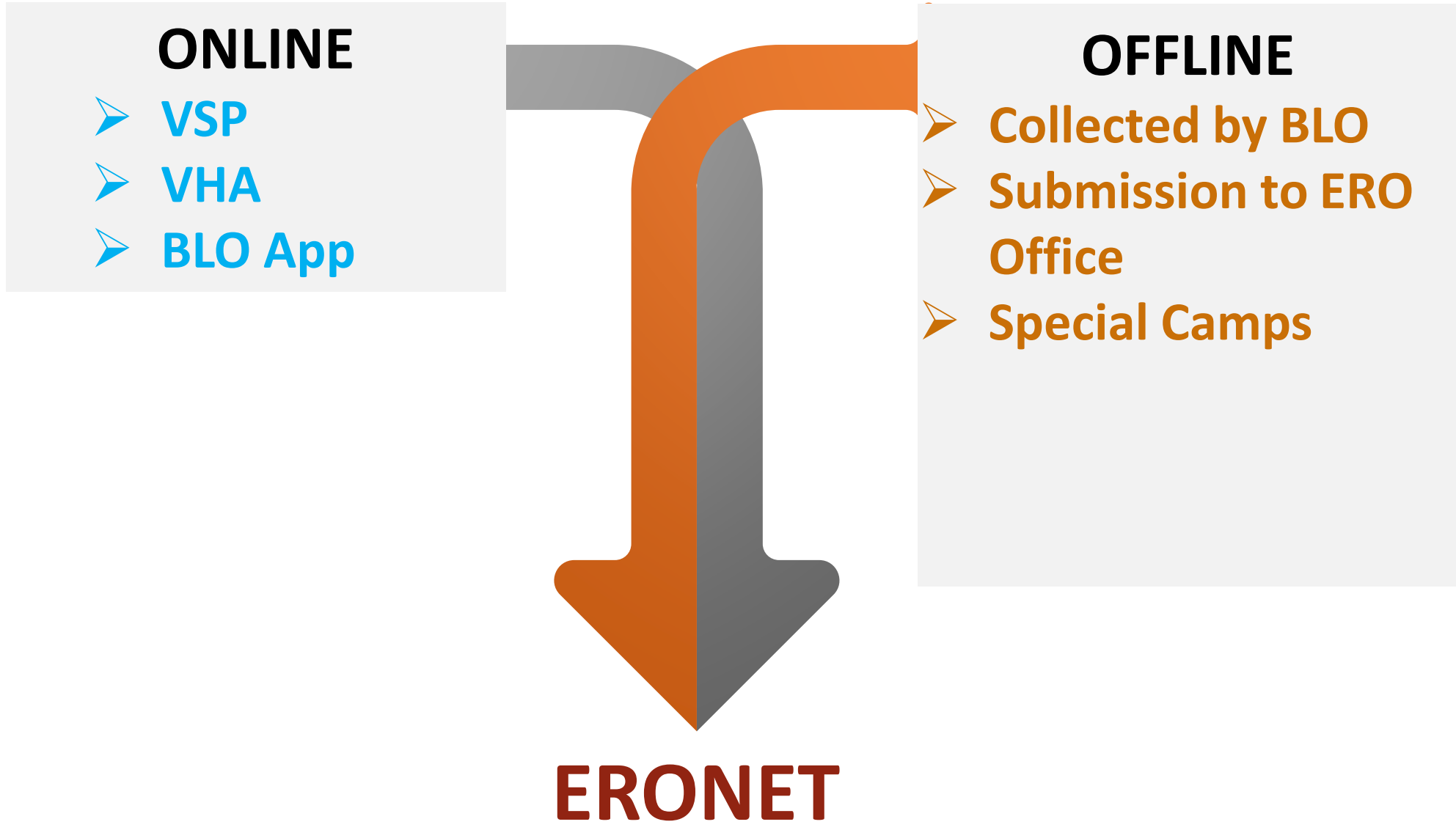
Alternate Document from list of 11 documents have to provided

6B-Aadhaar Collection



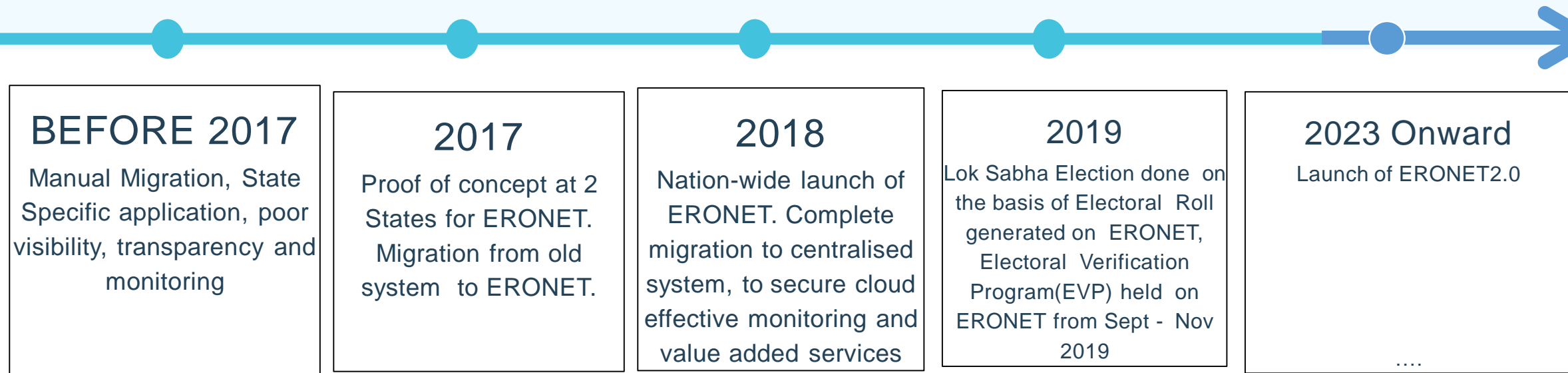
The reference number received from Aadhaar data vault will be store in EROLL for EPIC number.

Form Submission



ERONET HISTORY

A BRIEF TIMELINE



ERONET:CENTRAL INTEGRATED APPLICATION



CENTRAL DATABASE

95+ Crore database of Electors



EPIC PORTABILITY

Unique Voter ID with seamless migration from State to other



14 LAUGUAGES

Versatile and adaptive to the local needs of each state. Voter can fill form in their language.

BENEFITS TO CITIZEN

ONLINE FORMS

Enrolment, Migration and Modification of Voter ID cards made online. There is no paper work while processing.

FAST NAME SEARCH

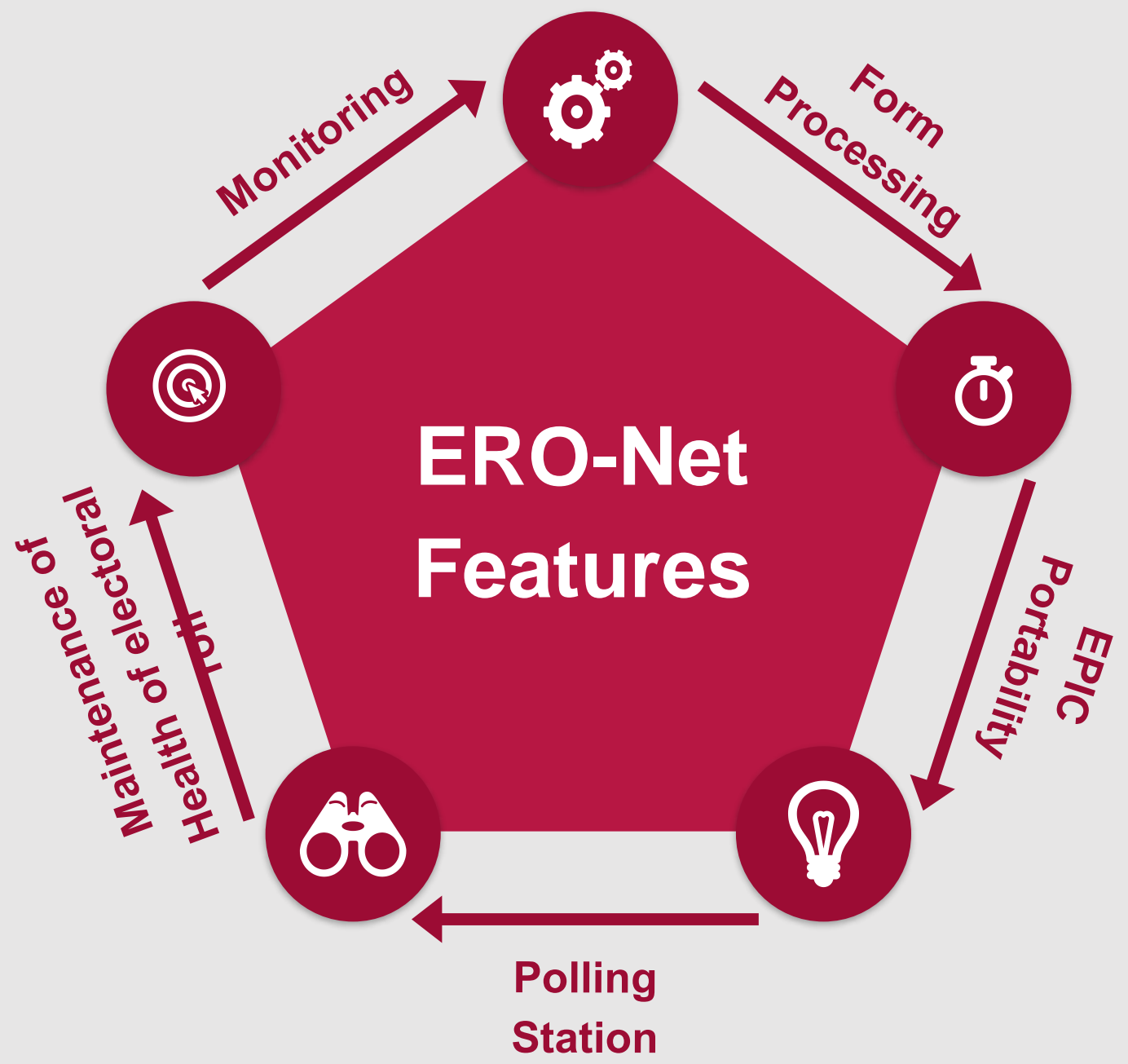
A voter can now search his/her name online and verify the details.
Also helpful for voter to know their name and polling station during the election.

TRACKING & NOTIFICATION

Notification of the events like field level verification, hearing schedule, order issuance, and Voter ID dispatch are now done through ERONET.

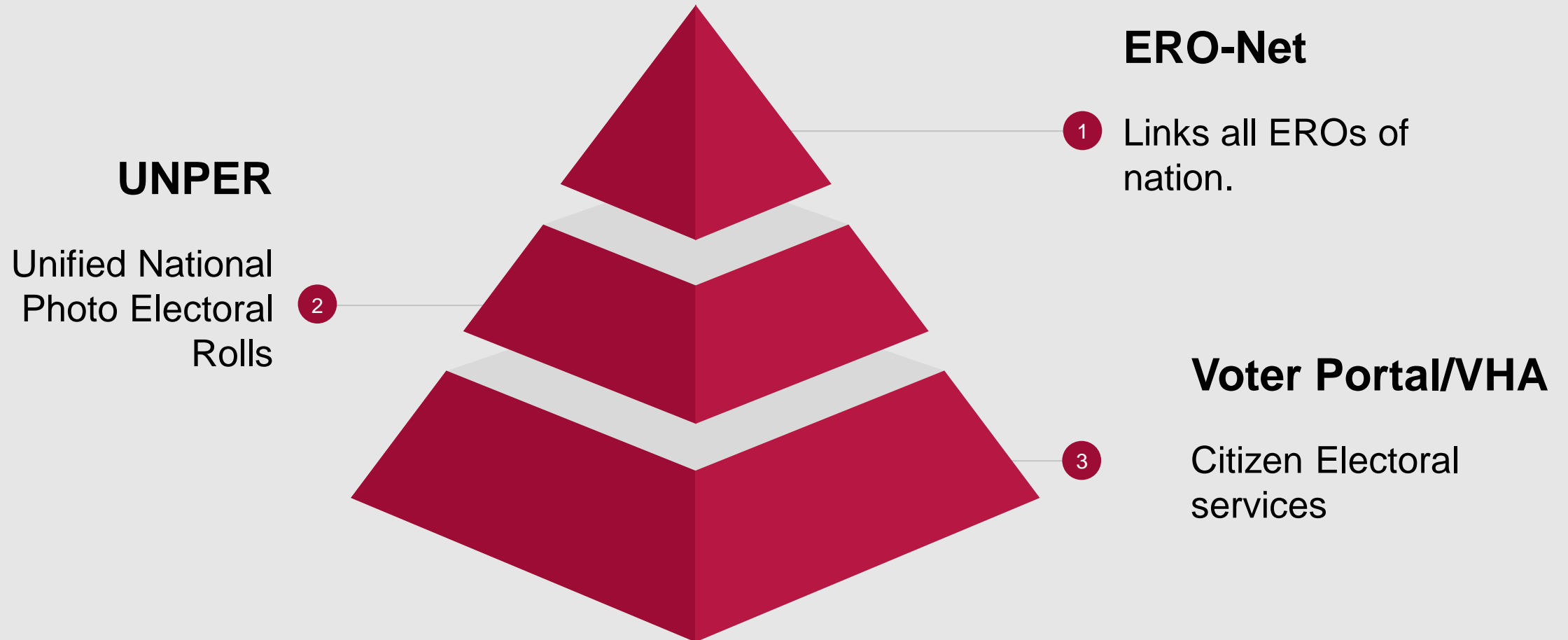
VALUE ADDED SERVICES

Form filling through Mobile application, Polling station information, digital photo voter slips.ERoll Generation, EPIC generation etc.



ERO-Net

THREE MAJOR COMPONENTS



ERONet Features

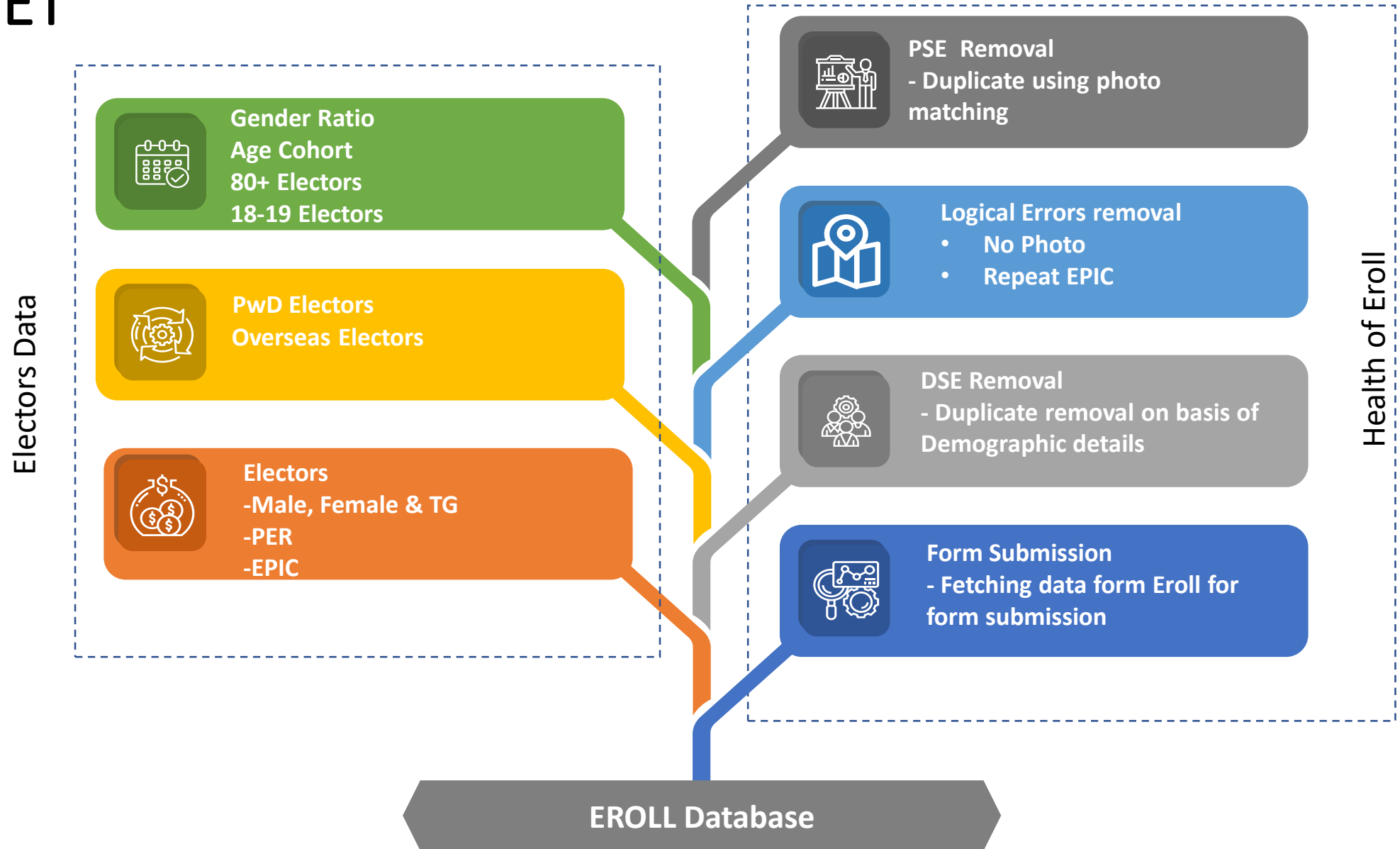
End to End Processing of Elector Data

- Forms processing (Offline & Online)
- Identification of Duplicate Entries
- Publication of Electoral Rolls & Voter Information Slip
- Generation of EPIC card
- Role based access of more than 30 thousand officers & 10 Lakh BLOs
- Management of more than 10 Lakh Polling Stations
- Dashboards for top level management views
- National Voter Service Portal www.voters.eci.gov.in
(Single stop to service all elector needs)
- Web Services (API) for Garuda(BLO App), Voter Helpline App, Voter Portal

ERONet Users

- ECI
- CEO
- DEO
- ERO
- AERO
- BLO
- Data Entry Operator
- Citizen

ERONET



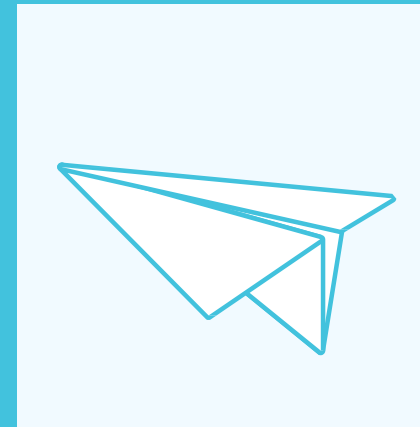
Advantages



Faster Form
Processing



Real-time
Monitoring &
Data Analysis



Paperless work
environment



Pre & Post
Audit trails

FACTS AND FIGURES



98 + CRORES Electors

Complete Database of Electors in one single unified system



10 LAKH + OFFICERS

Unified and create a network of Electoral Roll Officers, District Election Officers, Chief Electoral Officers and all Electoral Staff.



E-EPIC Downloads

1.08 crore E-EPIC have been downloaded



73+ Cr H2H verification by BLO App

more than 9 crore forms in Year 2023

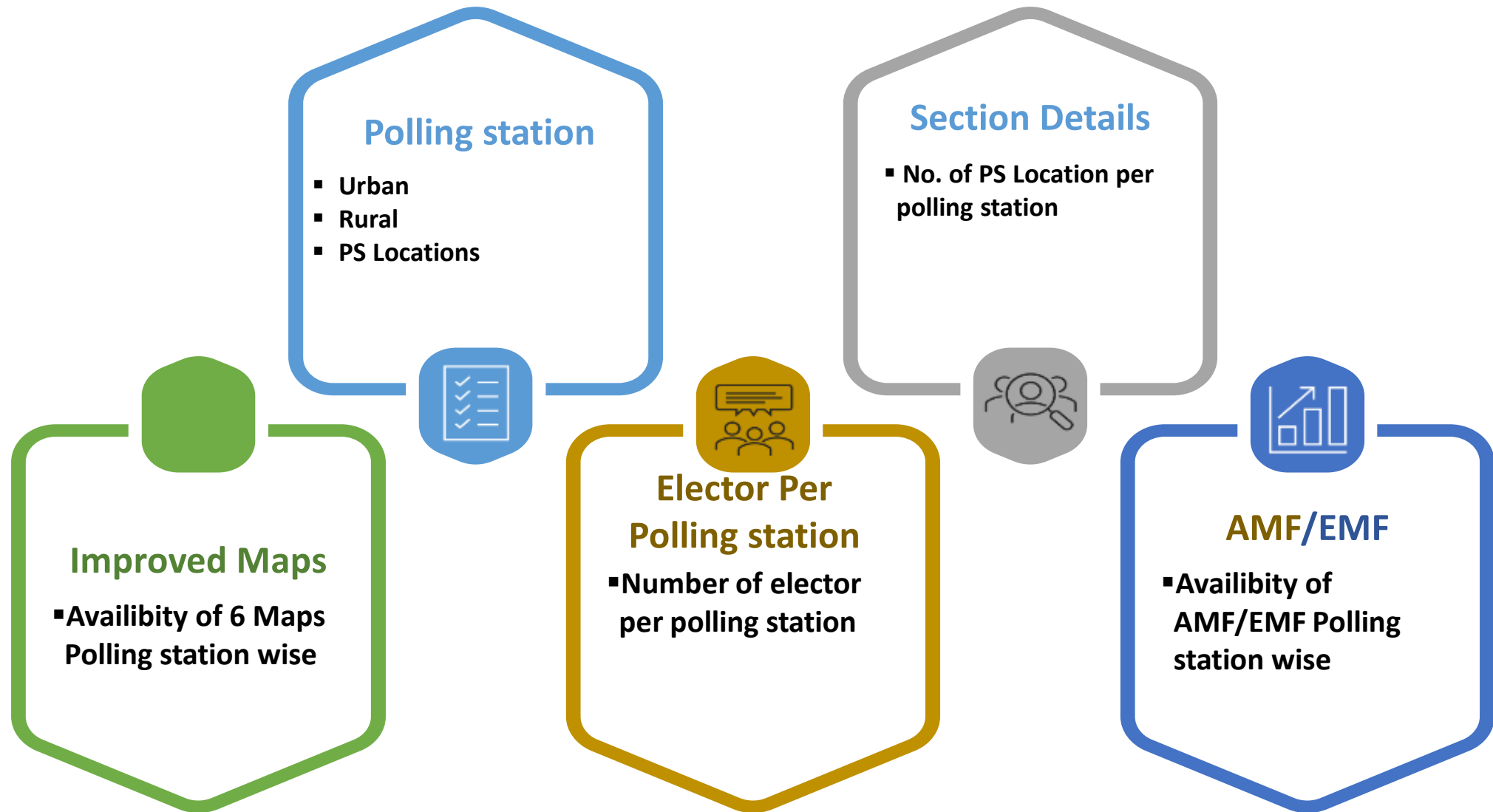
Total forms processed end-to-end through ERONET for inclusion, modification, migration and deletion.



PSE/DSE:

De-duplication software for removing duplicate entries

Polling Station



Enhanced modules



- ✓ Single Page form
- ✓ DSE/PSE
- ✓ Super checking
- ✓ Single sign-on
- ✓ Control table management
- ✓ EROLL Automation

DSE/PSE

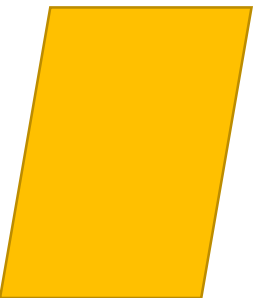
- Provision of facility to generate format A for all the electors identified as DSE/PSE. Provision to collect its response has been given in Operator Login / BLO app
- On selection of ASD in checklist, process to auto generate form 7 (system furnished with specific reason of deletion) is available in ERONET 2.0 and BLO app.
- BLO Dashboard provides view of DSE/PSE clusters belonging to BLO part. Checklist assigned by ERO to BLO can be processed using app itself
- Generation of system furnished form 8 on choosing PN in checklist only for photo correction

Super Checking

- During SSR, once a day snapshot of all forms which are in accepted state for 0 to 7 days will be selected for super checking. ERO can't proceed with EROLL update for such forms
- These forms will be visible in DEO, Roll Observer and CEO login after 'Claims and Objection' span of time. Officers can review the form processing and mark the form as 'Found ok' or 'Found Not ok'
- Forms which are marked as 'Found ok' will be re-directed to ERO for EROLL update

Single Sign-on

- All the applications/modules (like form processing, user management, control table management, dashboards) can be accessed with one credentials by back-office users using ERONET 2.0 web portal
- Although for printing (draft/supplement/EPIC) there is a separate tool, still ERO can access it using same user ID and password
- BLOs will be authorized to use BLO app only, they will be unable to login to ERONET 2.0 web portal



Control Table Management

- Provision to create new districts and map already existing entities to that district with the approval workflows
- CEO can eliminate the entities providing no electors are present in entity
- ERO can update address, latitude, longitude, AMF, EMF and images of polling station. And ERO is equipped to add new sections to part
- Arrangement has been made to view already approved/pending for approval districts

EROLL Automation

- CEO is equipped to plan out EROLL freeze and EROLL hold timeframes. Forms in hold period will be eligible for EROLL update after hold period is over
- CEO can furnish schedule for revision of particular/all ACs.
- State wise configured Roll identification header /labels can be modified by CEO
- CEO defined date for advance claim and objection
- ERO can EROLL update multiple electors in one go. And status of EROLL update can be tracked from 'E-Roll Update Tracking' in form processing module
- E-roll generated and uploaded on CEO website directly through APIs. No manual upload e-roll pdfs

State-of-the-art New Modules modules



- ✓ Serialization
- ✓ Rationalization
- ✓ ERONET mobile app
- ✓ BLO register
- ✓ Dashboard

Serialization

- System triggered Automated and self arranging Serialization
- State wise configurable time based Serialization
- Serialization based on Notional / Actual house number
- System generated Family grouping of entire AC through ERO and addition of new family group
- Multiple system validations placed like verification of individual part serialization/ uploading of verification certificate etc. to ensure sanity of E-roll data

Rationalization

System assisted allocation of electors to polling station based on configurable parameters

- Adjacent matrix of Polling Stations
- Configurable threshold limit and time frame
- Individual ACs can be selected for Rationalization and Serialization activities.
- Hierarchy based procedure and workflows for Pre-rationalization activities and approvals by DEO/CEO
- ERO can perform the rationalization by Selecting Acceptor Section and involve DEO for approvals
- After re-reserialization, rolls can be printed for verification
- Facility to do manual rationalization

ERONET Mobile app

- Miniature version of ERONET 2.0 application for CEO/ CEO Admin / DEO / ERO level actions
- Various modules are available in the ERONET mobile app like Form Processing, E-Roll, Polling Station management, User Management and Dashboard
- CEO / CEO Admin / DEO / ERO can perform various activities related to Form processing, tracking of forms / details of EPIC, accept / reject forms, rollback request and wrong AC marking
- User management related requests like approve forgot password, create/edit DEO / ERO profile can be done
- Global Notification messages can be sent through the app like CEO can send message to DEO or DEO can send message to all ERO

BLO Register

- Data summary can be viewed by ECI / BLO like pending electors for Form 6B, electors with correct/Cleared/Blurred photograph, PWD electors
- Identify prospect eligible electors (aged between 16-17 years) for next revision cycle
- Estimate of count of shifted/Expired/Repeated electors in a part can be viewed
- On basis of BLO Register data, comparative analysis of the health of electoral roll of the part

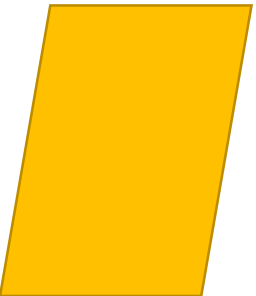
Dashboard

Dashboard has been created to provide holistic view of ERONET 2.0 modules at various hierarchy levels


- Multiple dashboards have been constituted for comprehensive analysis :
 - **Form Processing** : Count of all the forms
 - Status wise like Submitted / pending / In-process/ EROLL updated
 - All the form types (Form 6, 6A, 7 & 8)
 - Channel wise Form submission like VSP, BLO app, offline, VHA
 - Detailed report at various Stage like BLO assigned / schedule hearing / wrong AC marking
 - **Polling Station**: Split of urban/rural polling station. Summary of Elector count per part. Brief of polling stations having AMF/EMF has been provided
 - **Electoral Roll** :
 - Summary of electors – Gender wise and Age cohort wise
 - Count of PWD electors with different disabilities
 - Data can be filtered for Supplement / Draft Publication / Final / As on date EROLL data
 - **Elector Life Cycle**: For ECI officials – it provides details of any elector in their jurisdiction
 - **Elector Population**: EP ratio – with various parameters and views like gender wise and age cohort wise
 - **User management** :
 - Details of active/inactive ECI official users.
 - List of active BLO at the ERO level.
 - **Logical Error**: Count of forms which have logical error like age less than 18, gender other than M/F/TG, missing photo, DOB missing, no EPIC, age and DOB not same. Helps ECI in correction of E-roll data
 - **Format 1-8 Report Generation**: Format 1-8 reports generated from system

Dashboard

- **H2H Report:** H2H Survey summary of electors with reasons like elector not found, elector marked absent/shifted/dead, number of electors with blur/back & white images, repeated electors
- **DSE:** It provides number of clusters in each category that is
 - Within part
 - Across part
 - Across ACAlso, cluster level processing details report can be extracted from here
- **AC Detailed ERoll Detailed Report:** Various reports can be generated at elector level details for
 - PWD electors
 - Third Gender electors
 - Senior Citizen Report
 - Monthly Pooling details



Citizen Portals




मतदाता सेवा पोर्टल
VOTERS' SERVICE PORTAL

AB / A_B / A__B A / A A- A A+ English ▾

Login → Sign-Up 👤

FORMS


SERVICES



New registration for general electors

Fill Form 6 if you are 18 years or above or you will turn 18 in few months


[Fill Form 6](#) [Download](#) [Guidelines](#)



New registration for overseas(NRI) electors


Fill Form 6A if you are a citizen of India and has not acquired citizenship of any other country.

[Fill Form 6A](#) [Download](#) [Guidelines](#)




Objection for proposed inclusion/deletion of name in existing roll

Fill Form 7 to get name deleted from the existing electoral roll.




Shifting of residence/correction of entries in existing electoral roll/replacement of EPIC/marking of PwD

Fill Form 8 to get EPIC with updated or replacement or marking of PwD.




Track Application Status

Track all your form status here.




Search in Electoral Roll

Get elector details here.



Know your Polling Station & Officer

Assembly/Parliamentary Constituency Details.
BLO/Electoral Officers Details.



E-EPIC Download

Get digital version of your Electoral Photo Identity Card.

Voter Helpline App

Overview Voter Helpline App

Voter Helpline is an umbrella app for all voter related services.

- Voter registration
- Complaints
- Election Results
- Candidate Information
- Electoral Search
- Information on EVM and Election as on 31/08/2024



Saksham App



Purpose to launch Saksham App

Customized electoral service to provide doorstep facility for the people with disability.

as on 31/08/2024



Features

- ❑ Electoral Search
- ❑ Know Your Polling Station
- ❑ Register complaints
- ❑ Search Polling Officials
- ❑ Booth Locator
- ❑ Track status



- ❑ Marking as PwD
- ❑ Request for wheelChair
- ❑ New Registration
- ❑ Request for Transfer
- ❑ Request for Correction / Deletion
- ❑ Request to link Aadhaar



Saksham App

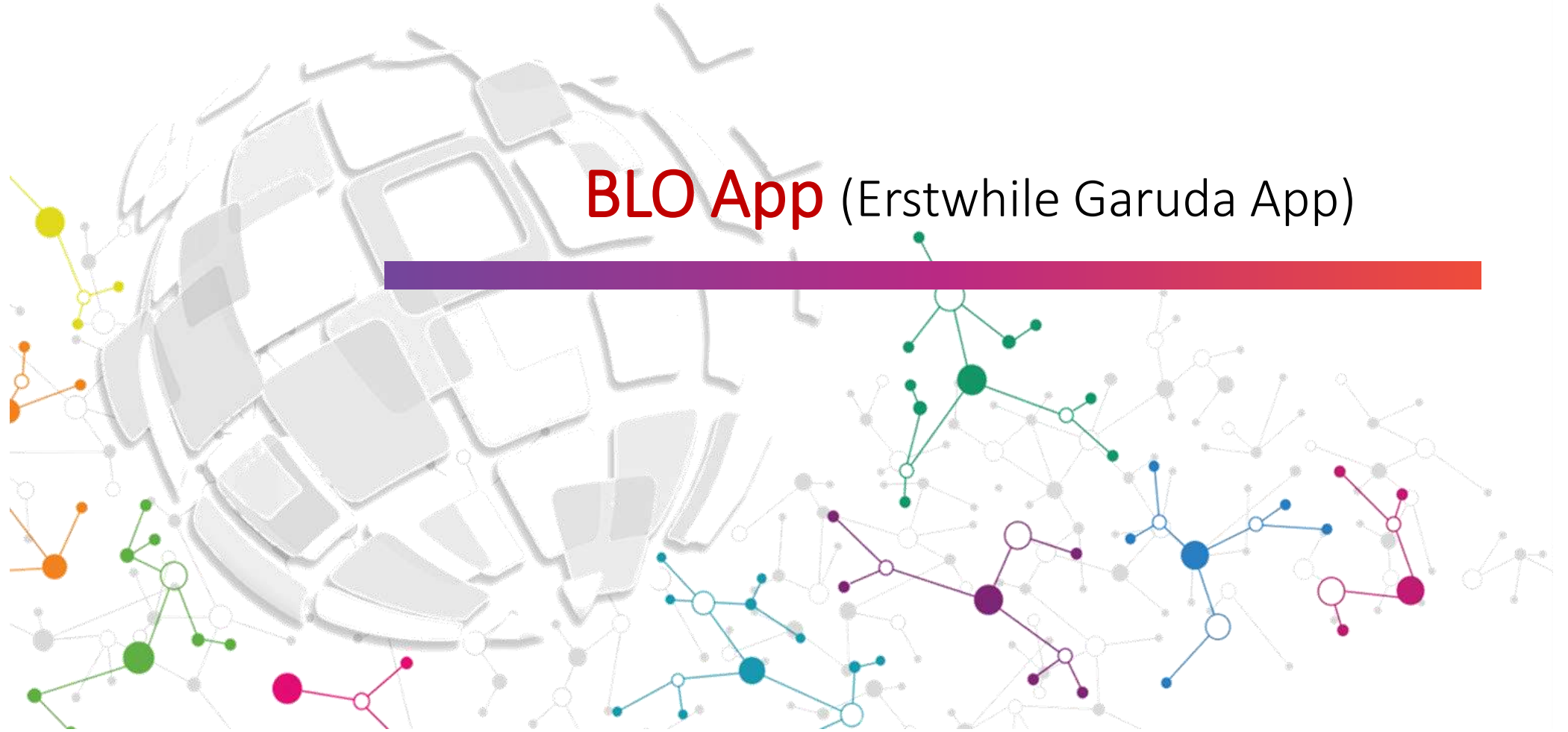
- Customized electoral service to provide doorstep facility for the people with disability.
- App is available in multiple regional languages.
- The Saksham app includes the features of marking as PwD, request for new registration, request for migration, request for correction in EPIC details, request for wheelchair and many more.
- It utilises the Accessibility features of mobile phones for voters with blindness and hearing disabilities.





भारत निर्वाचन आयोग
Election Commission of India

BLO App (Erstwhile Garuda App)




Purpose



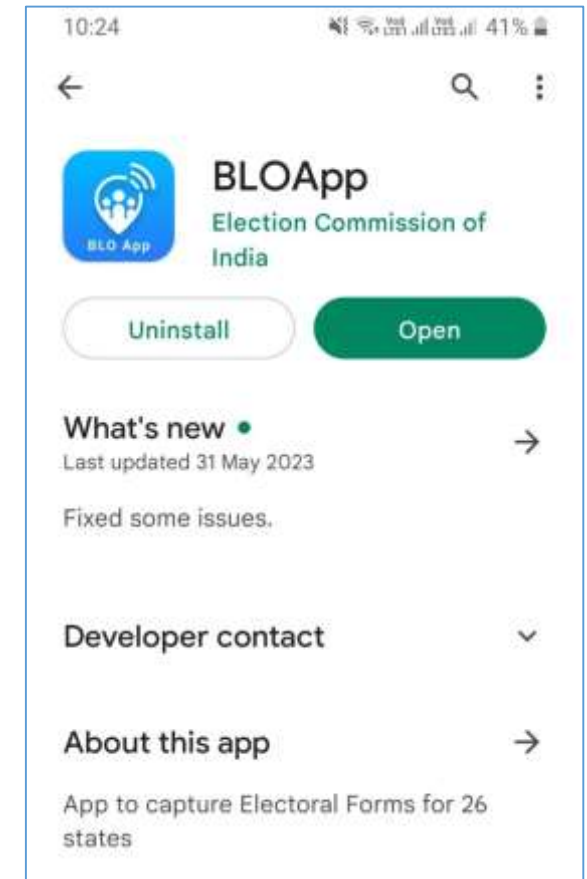
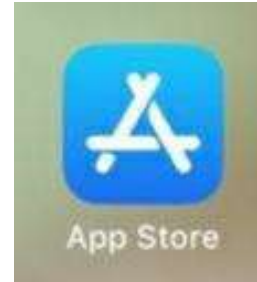
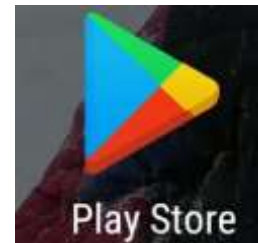
This presentation will facilitate BLO in understanding use of BLO App in fulfilling his responsibilities.

- ✓ Field verification of forms submitted through online/offline mode
- ✓ Filling of required forms on behalf of elector
- ✓ Performing house to house survey (H2H)
- ✓ Gathering Polling station related information :
 - ✓ Presence of Assured (AMF) and Extended Minimum Facilities (EMF)
 - ✓ Capturing of GPS co-ordinates of polling station
 - ✓ Capturing photos of polling station

Contents

- 
- 1 Download and Login into BLO APP
 - 2 Tour to Home Page
 - 3 Submission of forms
 - 4 Tracking of forms
 - 5 Checklist Submission
 - 6 House to House survey
 - 7 Updating Facilities in Polling station

Downloading the BLO App



BLO App can be downloaded and installed using Play Store (in Android Phones) or App Store (in i-phones)

Login into BLO App

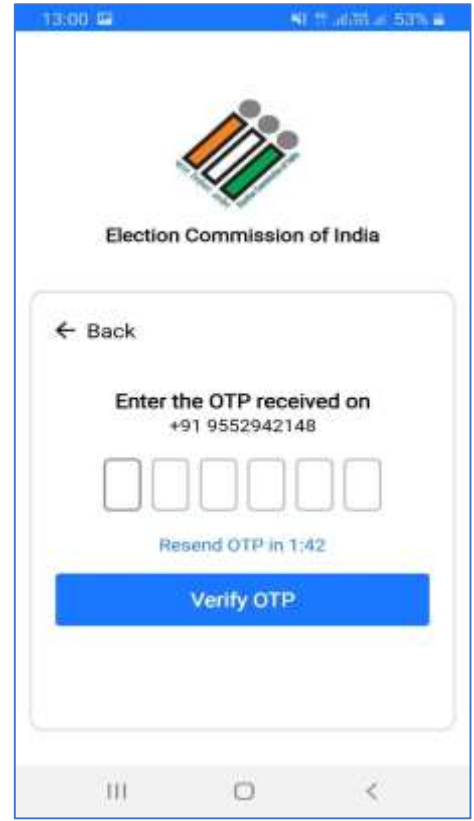


1



BLO will request OTP by entering registered mobile number

2



Post OTP verification user will be able to login successfully



Login into BLO App

3

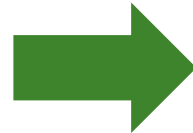
13:03 52%

Election Commission of India

Select Part Number

Part Number
4

Submit



4

17:11 20%

Election Commission of India

← Back

Select Language

Auto detected based on your Assembly constituency

English

Manually

Select Language

Submit



5

13:05 51%

Election Commission of India

Device Compatibility Report

Camera 23MP	✓
Location New Delhi	✓
Internet Successfully Connected	✓
Available Storage 31 GB	✓
Available Ram/Memory 8 GB	✓
Android OS Android 10	✓
Carrier BSNL	✓

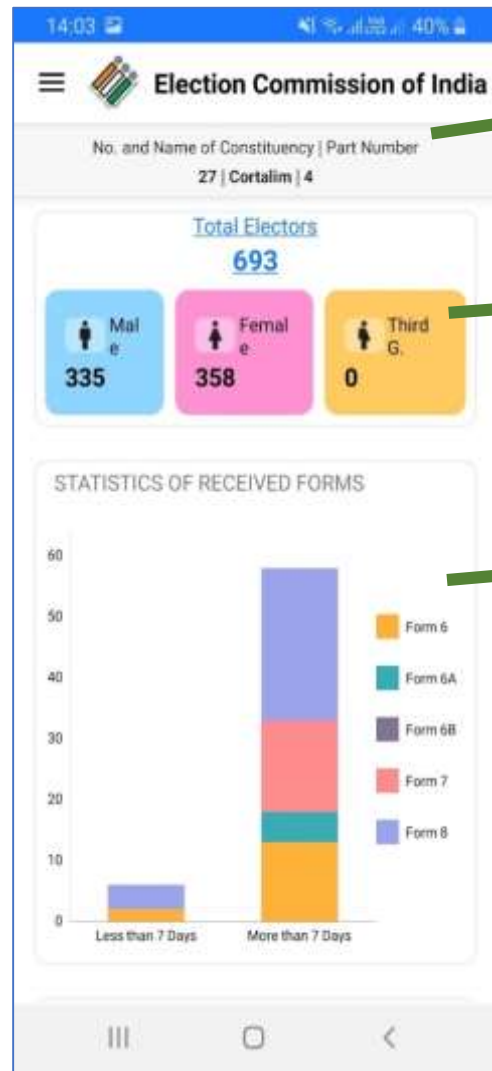
Submit

BLO must select the assigned part from drop down. If BLO is assigned multiple parts, however BLO can login for one part at a time

By default, first vernacular language will be auto selected based on part. And if there are more than one vernacular language of AC then that will be shown in 'Manual' dropdown

BLO can view whether mobile is fulfilling minimum requirements for smooth running of the App. By clicking on submit BLO will be directed to HOMEPAGE

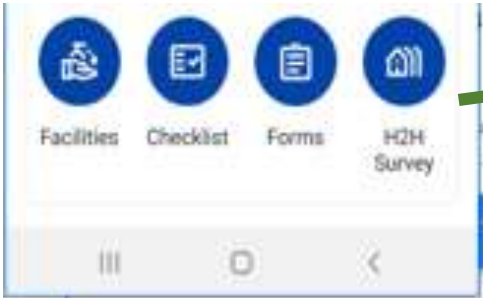
Tour to Home Page



BLO will see details of selected part and AC

BLO will see count of total electors in part and their gender segregation as well. By clicking on 'Total Electors', BLO can see details of electors in part

BLO will see count of pending forms for field verification. BLO can also monitor how many forms are pending from less than 7 days and greater than 7 days



On scrolling down, BLO will see options for 'Facilities', 'Checklist', 'Forms' and H2H survey

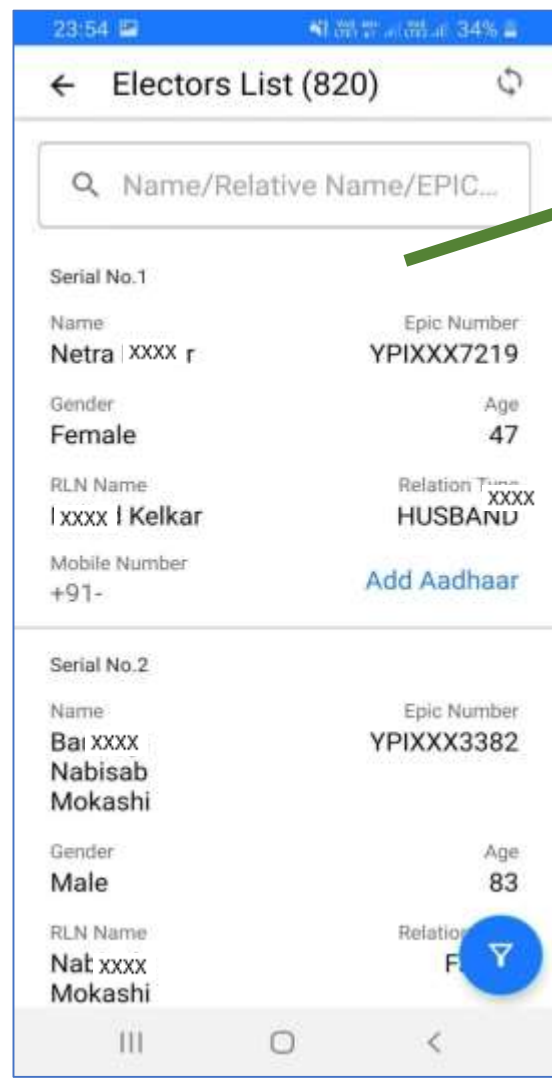
Total electors



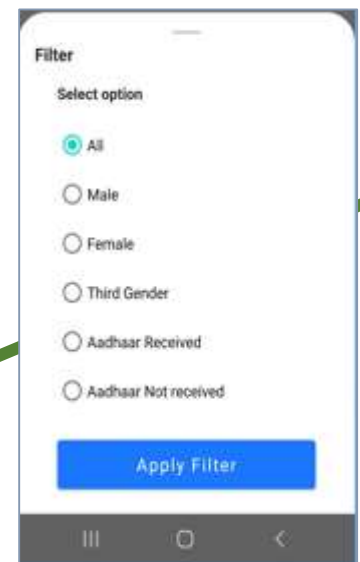
Total Electors
820



By clicking on 'Total Electors' hyperlink on Homepage, BLO will be re-directed to 'Elector List'

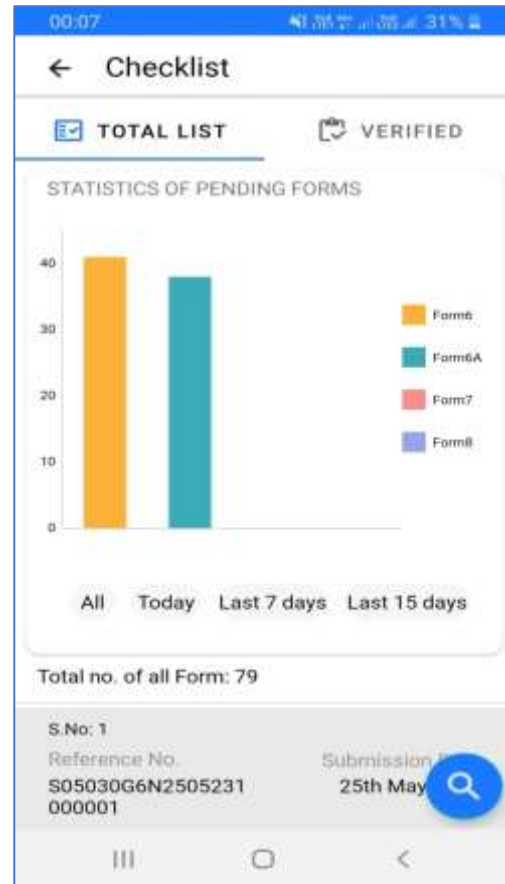
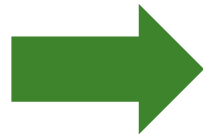


By clicking on elector's name, BLO can view elector's address and photograph. If Aadhaar is not updated for elector, option to 'Add Aadhaar' will be shown. By clicking on 'Add Aadhaar' BLO will be re-directed to fill form 6B



By clicking on filter icon, BLO will be able to filter electors based on gender or Aadhaar

Checklist Submission



Bar chart on checklist tab, helps BLO in having quick glance of pending forms with him

S.No	Reference No.	Submission Date	Applicant Name	Form Type
1	S05030G6N2505231000001	25th May 2023	Haus XXXX	Form6
2	S05030G6N0105231000092	1st May 2023	Chhc XXXX hhc	Form6
3	S05030G6N0105231000000	1st May 2023	Pradep XXXX	Form6
4	S05030G6N2704231000001	27th Apr		

'Total List' tab :
 • BLO will see list of un-verified or partially filled checklist here

Sno	Reference No.	Form Type	Applicant Name
1	S0503008C2605231000003	Form 8 (Corrections)	XXXX Naik
2	S05030G6N2405231000001	Form 6	Hshsh XXXX
3	S05030G6N2205231000000	Form 6	Hdjd , XXXX
4			

'Verified' tab :
 • Checklists completely verified by BLO will move from 'Total List' tab to 'Verified' tab

By clicking on **checklist icon** (as shown above), BLO will be directed to checklist tab, as shown on right. BLO has to do field verification of forms assigned by AERO

Submission of forms

1



By clicking on forms icon (shown above), BLO will be directed to forms menu:

Form 6/6A : New electors

Form 6B : Aadhaar information

Form 7 : Deletion/ Objection

Form 8 : Correction of entries/ change of address / PwD / replacement of EPIC

BLO can select relevant form from 'Forms' menu

2



BLO can move to next section in form only when required details are filled and documents are uploaded for current section

3



BLO has to fill declaration on behalf of elector. BLO has to preview before submitting the form

Submission of forms

4

BLO has to check all form details in form preview, if any discrepancy is found, BLO can go back to form for editing by clicking 'Keep Editing' button

5

In case of form 6, BLO as to preview EPIC as well

6

After verifying the form when BLO will click on Submit button, then form will be submitted and auto generated reference number will be shown on screen

Tracking of forms



1

00:19 29%

← Forms

Forms in Draft
Form 6, Form 6A, Form 6B, Form 7, Form 8

Register as a New Elector/Voter
Form 6

Register as a Overseas Elector/Voter
Form 6A

Register for Aadhaar Authentication
Form 6B

Deletion/Objection in Electoral Roll
Form 7

Register for Shifting/Correction of Entries/Replacement/PwD
Form 8

SERVICES

Track Application Status

By clicking on 'Track Application Status' under forms section, BLO will be able to track forms

2

15:35 44%

← Track Application Status

Reference ID

S05030G6A0302231000004

Track Status

Status: SUBMITTED Reference No. S05030G6A0302231000004

First Name: Bxbxbx Last Name: Bdbdbd

State: Goa AC: Fatorda

Form Type: FORM6A Submission Date: 03rd February, 2023

Form Submitted

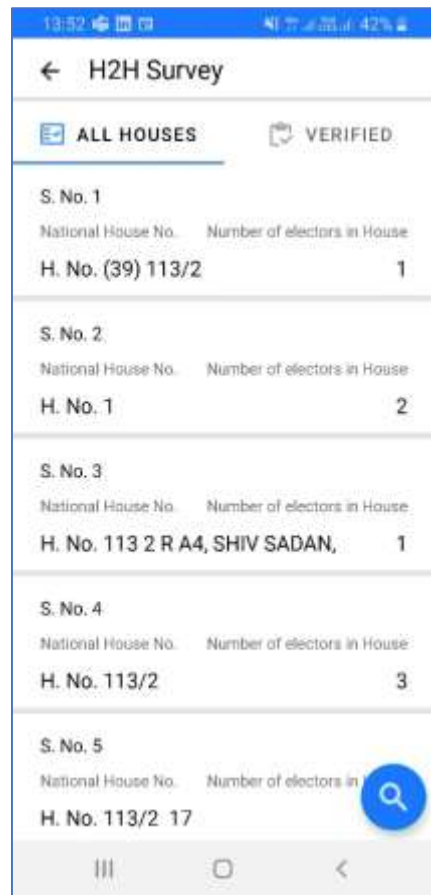
BLO Assigned

BLO has to mention application reference number and click on 'Track Status' icon to view current status of form

House to House survey

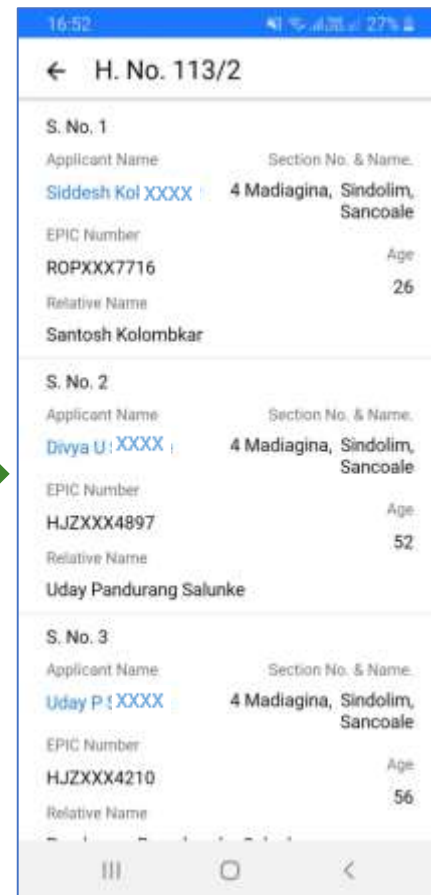


1



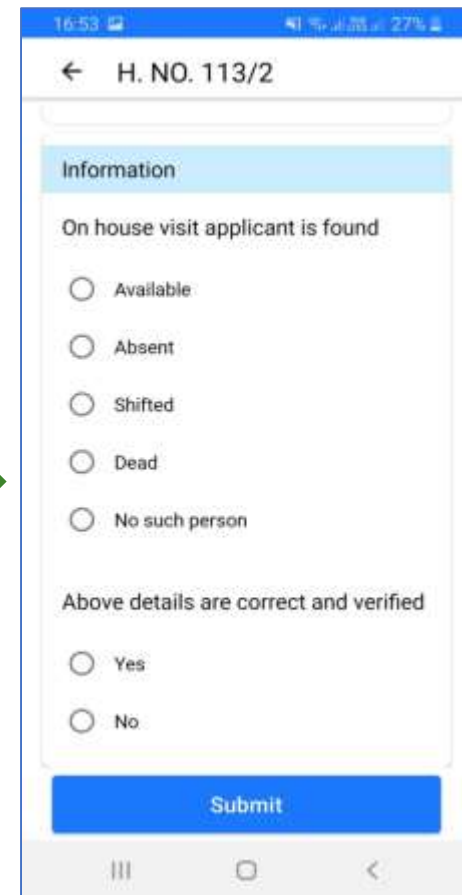
BLO has to verify all the family members living in a house. Once, all the members are verified then only house is marked as verified

2



List of all the house members with basic details are displayed on selecting a house

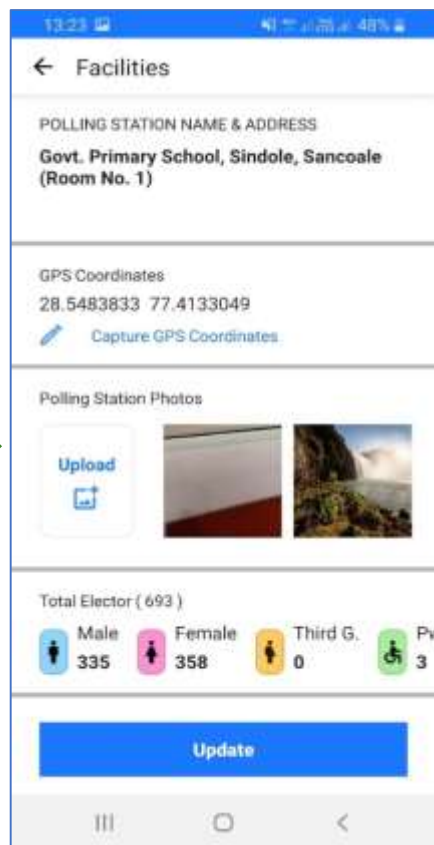
3



BLO has to verify elector's details, fill the required questions for marking elector as verified

By clicking on 'H2H Survey' (House to House) icon (as shown above), BLO will be able to view Pending/Verified lists

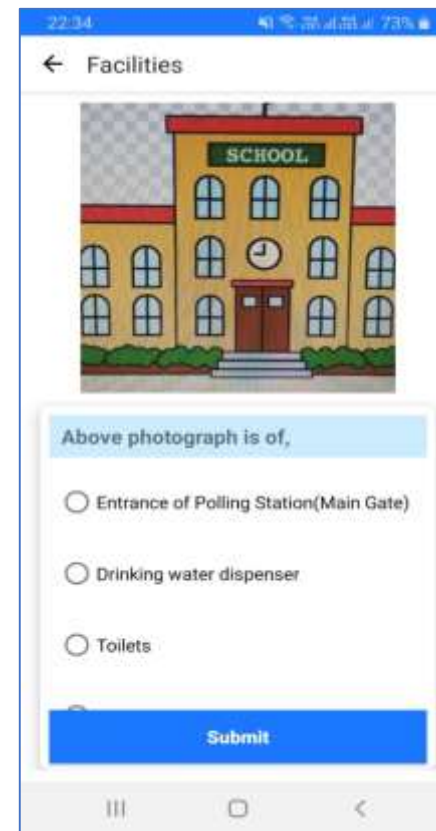
Updating Facilities in Polling station



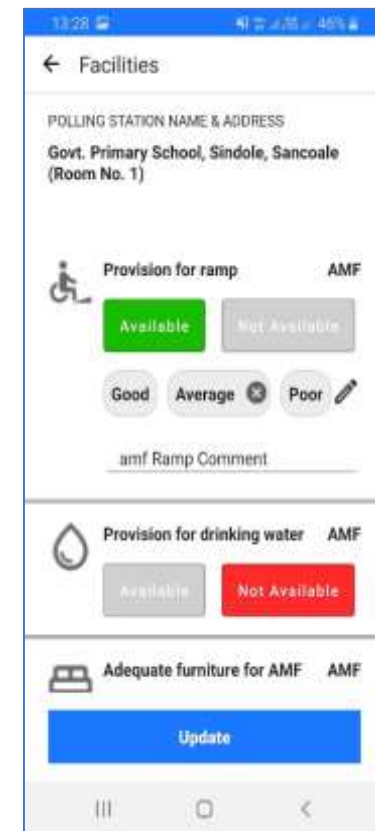
Above window will appear by clicking on 'Facilities' icon.



On clicking 'Capture GPS Co-ordinates', BLO will be able to select and set GPS location of PS on the map



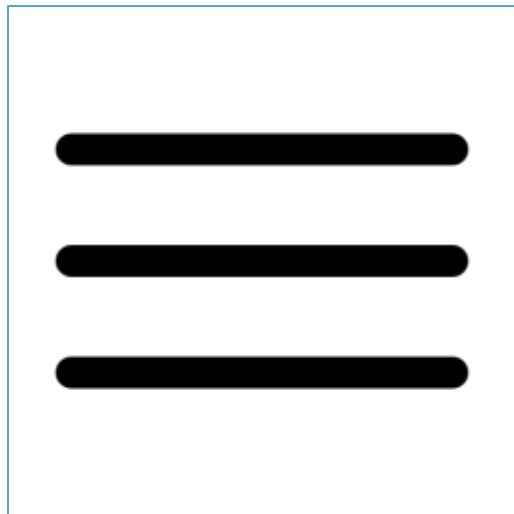
In 'Polling Station Photos', BLO can upload and mark photos of PS



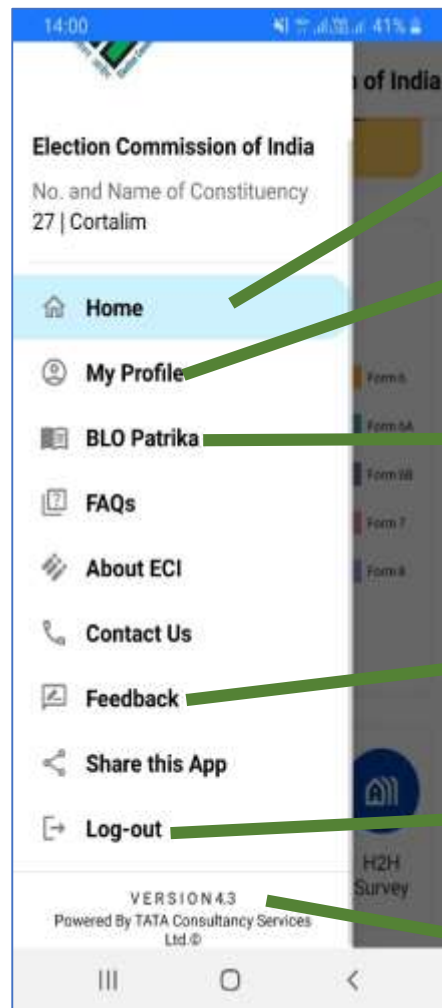
BLO can update AMF / EMF as 'Available' or 'Not Available' and rate them as well

By clicking on 'Facilities' icon (as shown above), BLO will be able to view and update facilities in PS.

Menu Bar



By clicking on Menu Bar icon (as highlighted in screenshot above), pop up for menu will open



BLO can return to dashboard on clicking this

BLO can edit his profile and changes will be sent to ERO for approval. But BLO cannot change parts assigned to him

ECI releases BLO E-Patrika to establish direct communication with Booth Level Officers. BLO can download and go through it.

This is for the feedback which BLO can share regarding the App working.

BLO can log-out of BLO app by using this feature

BLO can view current version of App installed in mobile phone



Thankyou for being patient listener during course of presentation. Please use BLO App to know it better.

Disclaimer : This presentation is intended for educational and training purpose only.



भारत निर्वाचन आयोग
Election Commission of India

Annexure

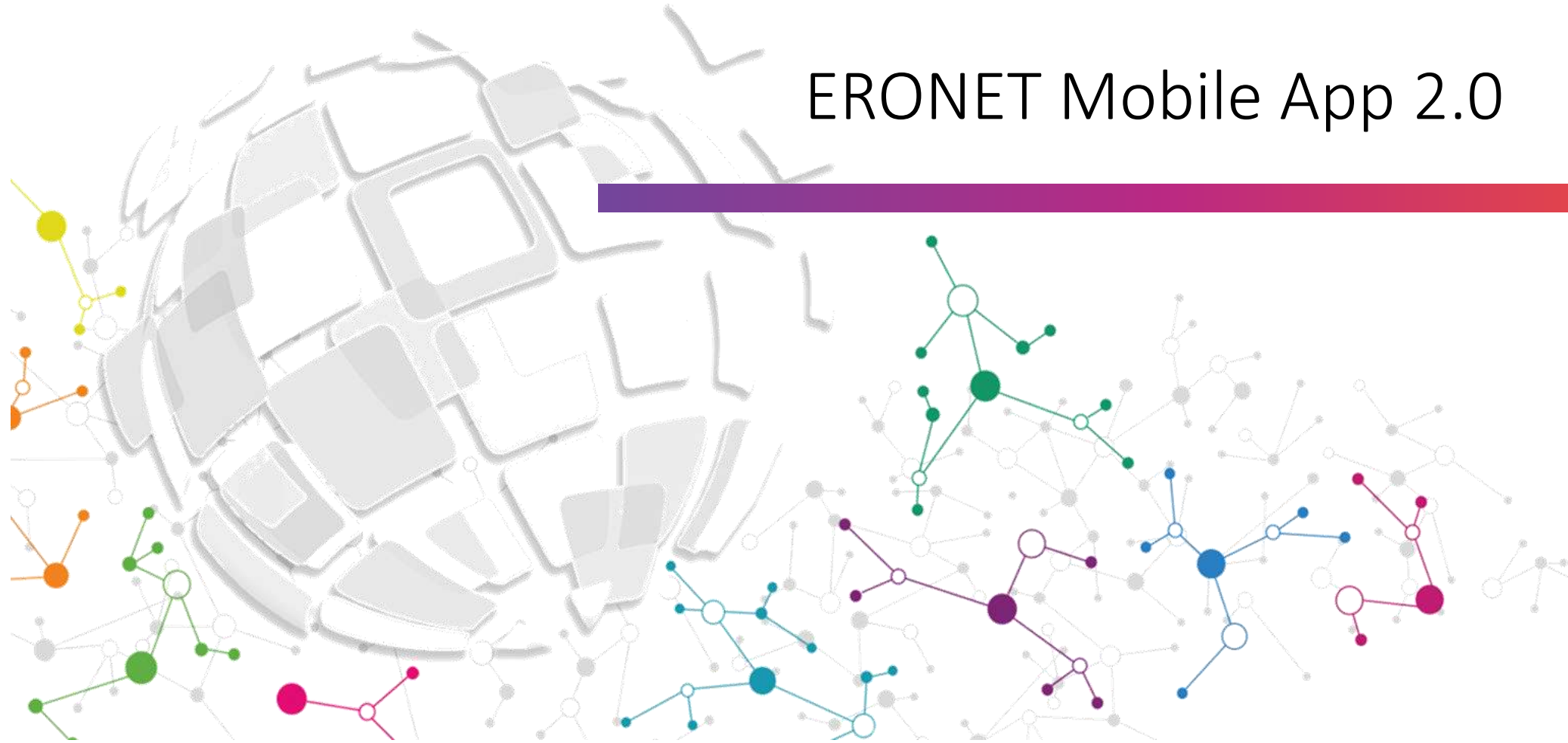


Minimum Device Compatibility Requirements:

- Camera 5 megapixel
- Available Storage: 5 GB
- RAM: 2 GB
- Internet should be connected.
- Enabled GPS
- Version: Above Lollipop

If mobile does not fulfil any of the above condition, then BLO will not be stopped from using BLO app. But whenever that missing functionality is required, pop up will ask for access to use that feature of mobile phone

ERONET Mobile App 2.0



Agenda

We will be having a walkthrough of the below modules which will be part of ERONET
Mobile app

1 Login & Forgot Password Process

- ✓ Log In
- ✓ Forgot Password
- ✓ Post Login

2 Form Actions

- ✓ ERO Form actions
- ✓ DEO Form actions
- ✓ Form Tracking Status

3 Dashboard

- ✓ Form Processing
- ✓ Eroll Dashboard
- ✓ Polling Stations

4 NGSP complaint

- ✓ Marked Complaint

5 Message Broadcast

- ✓ CEO message broadcast
- ✓ ERO/DEO facility to see the message

6 User Management

- ✓ User Creation Approval Process
- ✓ Edit Profile Approval
- ✓ Edit Profile of BLO
- ✓ Forgot Password and Forgot User ID Approval Process

7 Search Facility

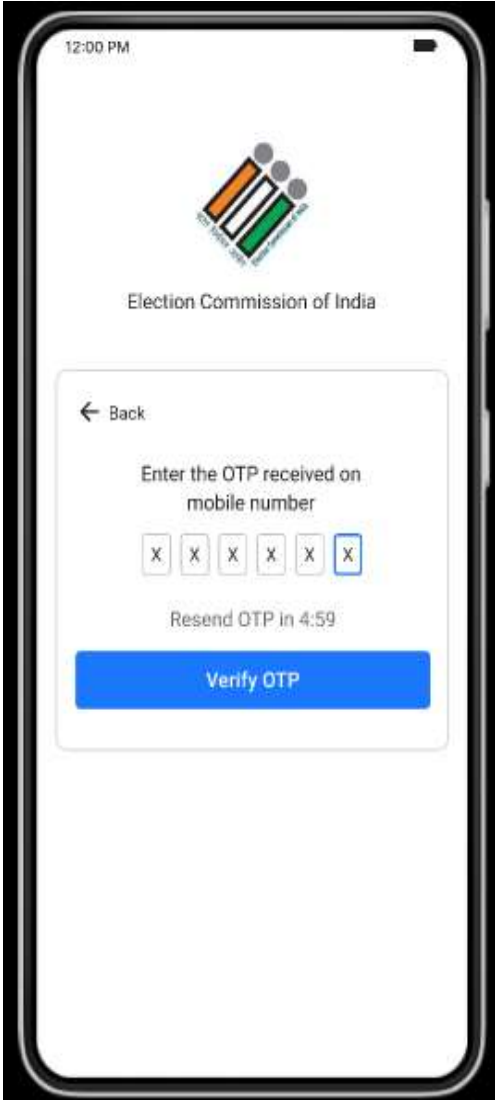
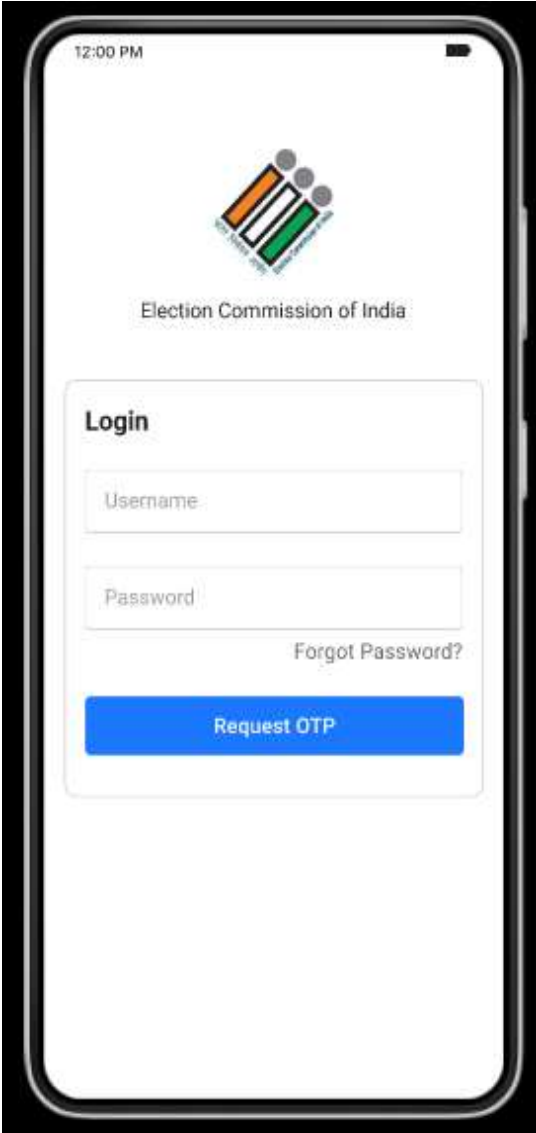
- ✓ Electoral Search - By EPIC
- ✓ Track Application Status

Login & Forgot Password Process

- ❑ **Officers Covered in app:** ERO, DEO & CEO
- ❑ **Login:** ERO/DEO/CEO Login Process includes the user to login using his user ID and password with OTP verification. Every time the user logs into the system he must verify the OTP. Same user id and password will be used in both ERONET mobile app and web portal.
- ❑ **Forgot Password:** In case of ERO/DEO/CEO Forgot Password Process, user will click on Forgot Password then will be asked for username and OTP verification will be required. Post then, user will create a new password and confirm it. Once all is done, the request will be sent for approval to higher authority.
- ❑ **Post Login:** Once ERO/DEO/CEO logins they will be able to see following modules:
 - Form Actions
 - Dashboard
 - Search Facility
 - User Management
 - NGSP
 - Send Notification : It will be allowed in case of CEO login. The notification will be readable under ERO/DEO login.

 >>>

Login Screens



Form Actions - ERO

- ERO will be able to take action accept/reject on the applications.
- ERO will have options to put different filtration.
- They will be put a filter on form type, Request Type, Form Status, Select Part No, From Date & Date To, Reference Number
- The filtered list will open. Once, the ERO open any of the application then they can go through all the details like AERO action, BLO Assignment, applicant details, attachments, FVR etc. Post going through the application, ERO can take action like Accept, Reject, Reinitiate, Wrong Marking, Schedule Hearing. In case of schedule hearing, ERO will enter date, time and location but he will download and print the notice from web application. The rest functioning remains similar to web application.
- Another action for ERO will be the rollback request. Post acceptance/rejection of forms, ERO can still rollback the application with appropriate remark. The filtration remains the same and ERO can go through the whole application. At last section, ERO will get option to rollback. Once the rollback request is made, that will be directed to DEO.
- Form Tracking: ERO can track any of the application. He can use the filters on form type, Request Type, Form Status, Select Part No, From Date & Date, Reference Number. From the filtered applications, he can view the applicant details and all attachments.

Form Actions - DEO

- DEO have to take action on the roll back request forwarded by ERO.
- DEO will have options to put different filtration under form actions.
- They will be put a filter on form type, Request Type, Form Status, Select Part No, From Date & Date To or they can search it by Reference Number
- The filtered list will open. Once, the DEO open any of the application then they can go through all the details like AERO action, applicant details, attachments, FVR , ERO action. Post going through the application, DEO can take action like Accept or Reject.
- Another action for DEO will be to mark correct AC for the applications which are marked by ERO as Wrong AC Marking. DEO will be able to filter the forms and can go through any of application like AERO action, applicant details, attachments, FVR , ERO action. Post going through the application, he will mark the correct DC and AC.
- Form Tracking: DEO can track any of the application. He can use the filters on form type, Request Type, Form Status, AC, Select Part No, From Date & Date To ,Reference Number. From the filtered applications, he can view the applicant details and all attachments.

Form Actions - CEO

- ❑ Form Tracking: CEO can track any of the application. He can use the filters on form type, Request Type, Form Status, DC, AC, Select Part No, From Date & Date To ,Reference Number. From the filtered applications, he can view the applicant details and all attachments.

>>>

Dashboard

- Form Processing: This will include Number of forms submitted , in process, submitted with age 17 to 18,Pendency of forms beyond 7 days -14 days and beyond 15 days.
- Eroll Dashboard: This will cover Gender count, age cohort, Number of PWD electors,Number of Overseas Electors.
- Polling Station: Total number of polling stations – Rural/Urban, AMF and EMF
- The data shown will be role based. For CEO, it will be of state, for DEO, it will be of district and ERO, will be of AC.

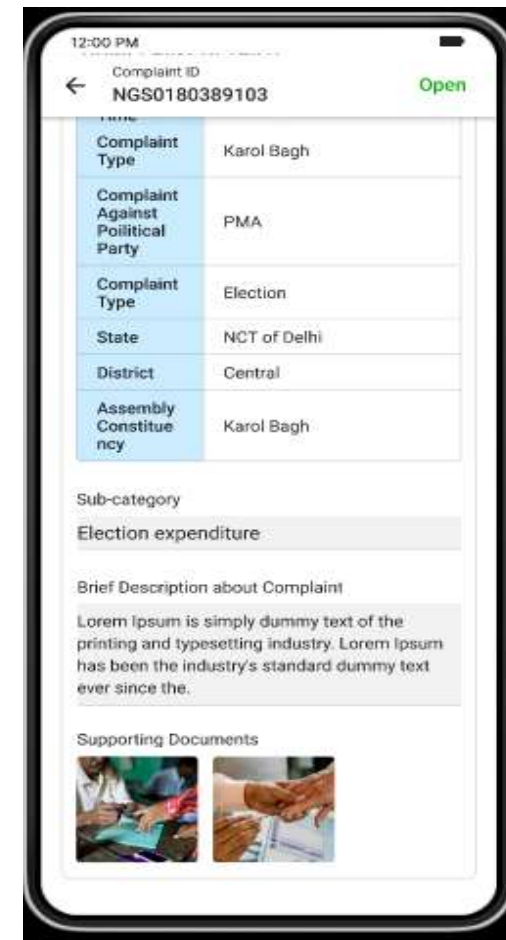
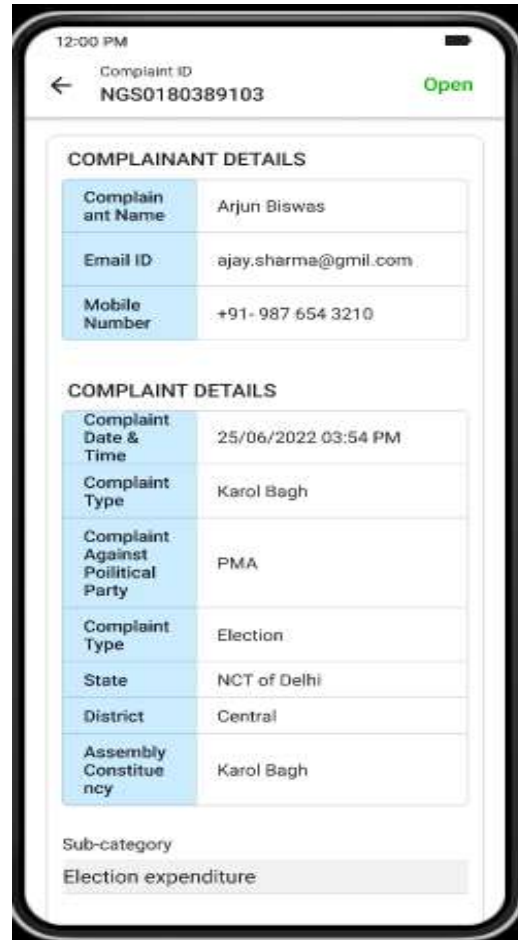
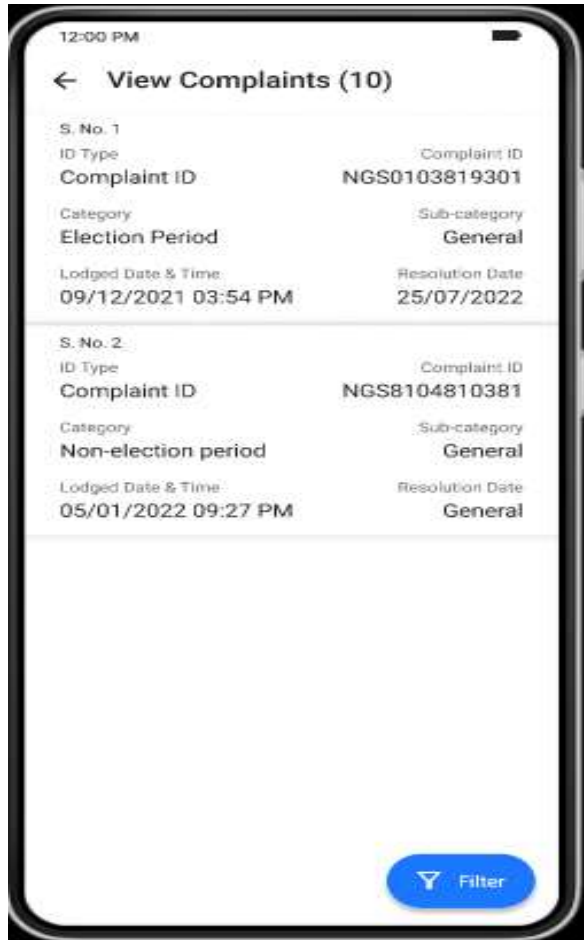
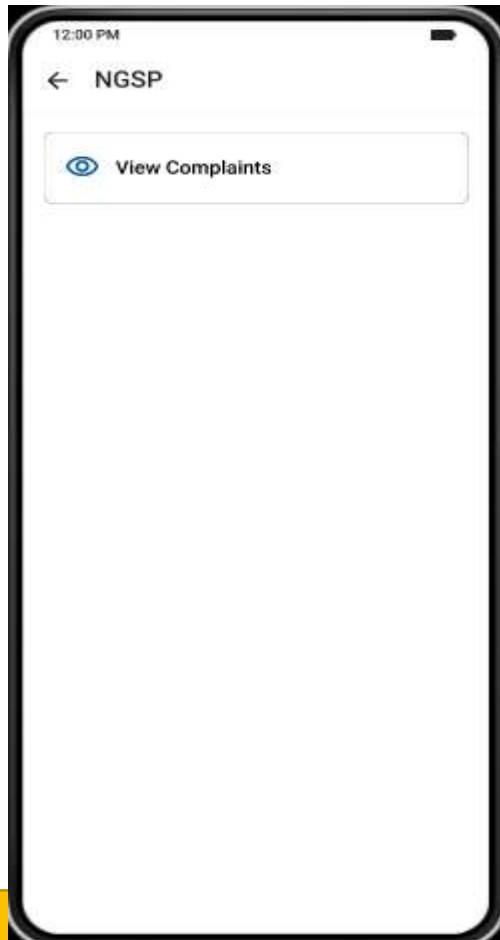
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NGSP complaint

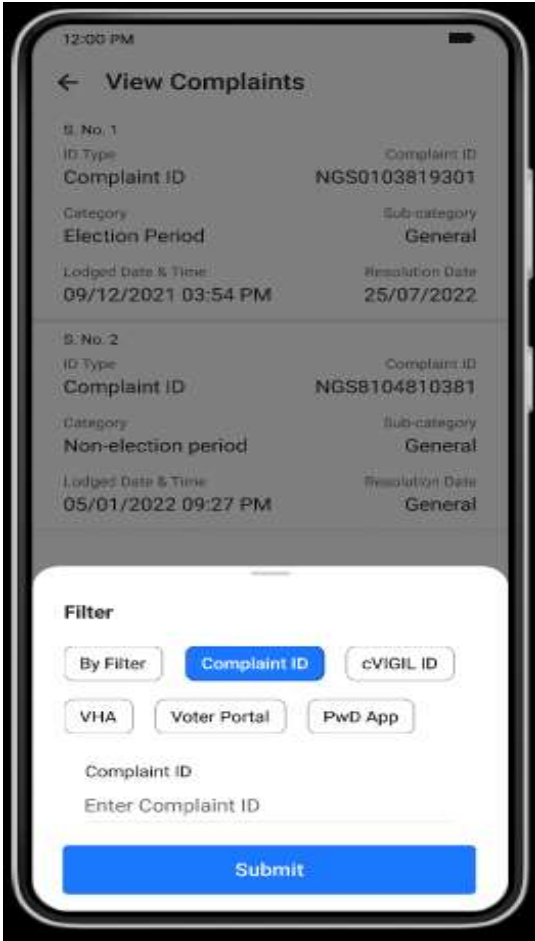
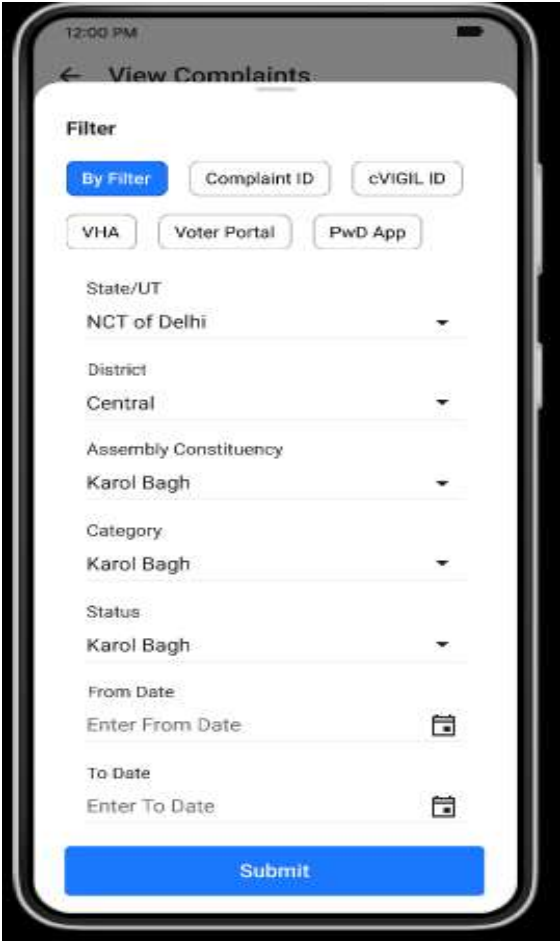
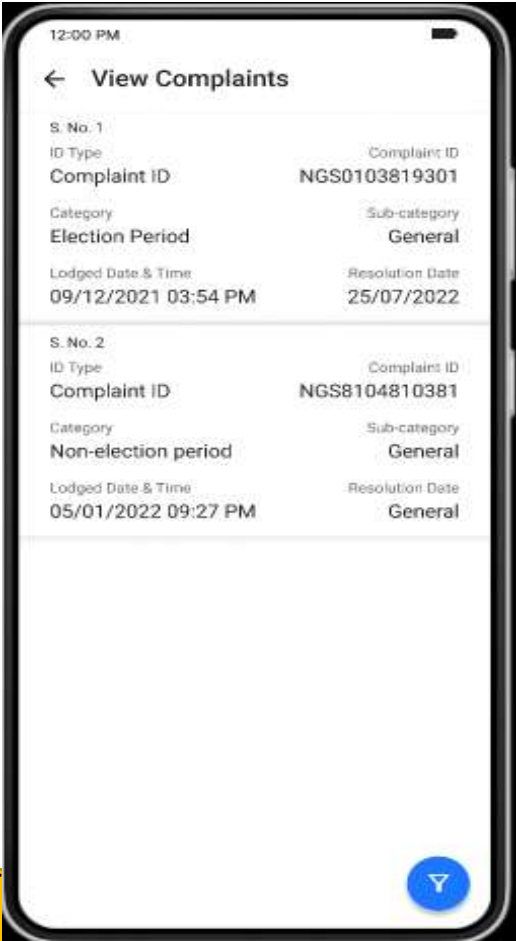
- User will see all the marked complaint to themselves only.
- Only open status list will be shown in the worklist.
- User will be able to search it by complaint ID or they can use filter : State, District, AC, Status, Complaint source, Category, date range.
- User will see a list of complaints in tabular form with Complaint ID, Subcategory, lodged on, Resolved On, Status, call uploaded and Action.

>>>

NGSP complaint Screens



NGSP complaint Screens



Message Broadcast

- In this, CEO will enter the message. The same message will to be notified to DEO and ERO once they login into the app. Notifications will be renewed on every login.
- There will be a drop down to select designations at CEO level.
- The passed message from CEO will be reflected to ERO/DEO level.

A yellow arrow pointing to the right, located in the bottom-left corner of the slide.

>>>

Thank You

